IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT:	ROBERT KOCH)
SERIAL NUMBER:) Group Art Unit) 2614
FILED:	September 18, 2003) Examiner;) Deane Jr., W. J
FOR:	METHOD, SYSTEM, AND STORAGE MEDIUM FOR PROVIDING AUTOMATED CALL ACKNOWLEDG- MENT SERVICES) Confirmation N) 9183

AMENDMENT AND REQUEST FOR CONTINUED EXAMINATION

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

In response to the Final Office Action dated January 5, 2009, and in conjunction with the concurrently filed Request for Continued Examination, the Applicant submits the following amendment and remarks for entry in the above-entitled application.

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